

RENSIKA, S.L.U. is committed to ensuring customer satisfaction by producing **safe, legal, authentic, harmless, and high-quality** products in full compliance with applicable legislation and requirements. Food safety and quality are fundamental to our organization and are supported by continuous improvement. This commitment includes our environmental, ethical, socio-labour, and occupational risk responsibilities and is carried out within a framework of sustainable development.

Our Quality, Food Safety & Environmental commitments:

- Ensure that RENSIKA, S.L.U. is recognised as a leader in quality by strengthening its market position through customer satisfaction. This will be achieved by consistently delivering safe, legal, and high-quality products and services supported by an **economical, effective, and dynamic Quality Management System**. All company resources are direct toward the production of food products that pose no risk to consumer health and fully comply with applicable legal and regulatory requirements and specifications.
- Implement and maintain a **Quality and Food Safety Management System** designed to control and improve all operational processes, including the sourcing of raw and auxiliary materials, manufacturing, packaging, distribution, and sales. This system supports the achievement of high standards of **quality, food safety, hygiene, authenticity, and product integrity**, through proactive risk assessment and improvement actions.
- Ensure the **involvement, training, and awareness of all employees** at every level of the organization regarding the Quality Management System and workplace-related risks. We promote an open internal culture that encourages communication, reporting of non-conformities, and active participation in achieving established objectives.
- Recognize **human resources as a fundamental pillar of our food safety culture**, fostering employee engagement, competence, and accountability. We are committed to increasing awareness of product safety responsibilities and supporting continuous improvement across all areas of the organization.
- Demonstrate respect for the **environment** by using natural resources, raw materials, and energy efficiently and sustainably. We are committed to pollution prevention, waste reduction, and the control of emissions and discharges, while complying with applicable environmental legislation and continuously improving our environmental performance.
- Place the safety and health of consumers as our highest priority, ensuring that all products supplied meet our highest standards of food safety and quality.

The management of RENSIKA, S.L.U. confirms that compliance with the Quality Management System and Food Safety Culture is mandatory for all employees. This policy is communicated at all levels of the organization and to relevant interested parties, supported with adequate resources and training for its effective implementation. This policy is actively promoted and applied in daily operations and serves as a framework for setting and reviewing food safety and quality objectives, as part of the company's commitment to continuous improvement.

Mr. Héctor Bermejo. General Manager

